# A Holistic View on NDT Reliability: Multi-Parameter-POD and Human Factor Influences within the Modular Reliability Approach

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# **Modular Reliability Model**





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# **Progress in Methods for**

- 1. Intrinsic Capability: Physics and technical influences
- 2. Application Parameters: Environment of the experiment
- Human Factors: In calibration, set up and evaluation and decision making as well as in the organizational context
- 4. Organizational Context: Business-, Technical-, Information Process





# Contents

- 1. Intrinsic Capability
- 2. Application Parameters

### 3. Human Factors





### **Probability of Detection (POD)** – *â* vs. *a* approach – for realistic testing conditions

We need multi-parameter "a" (depth, size, orientation, roughness …) And data-field "â" (more than a maximum) for real industrial appl.



POD curve with lower 95% confidence band



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## **Copper Canisters for Spent Nuclear Fuel SKB**





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# **MP-POD** as function of diameter, depth, angle Mato Pavlovic (UT testing of copper canisters)







# **PA UT Testing SKB**

#### Andrea Gianneo





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# **MP-POD for Copper with different UT attenuation**







# From artificial to real flaws: Three-Step Testing

Artificial defects – According to the EN & ASTM Standards

Realistic welding defects (in this work: = real defects)

Production of the disposal canisters for the use in the final disposal (after 2020)



# The POD of artificial defects:

-evaluate the measurement process / the application factor

=> POD describes the limits with an ideal defect behavior.

#### The POD of real defects:

-evaluate of the interactionwith complex defects=> necessary for an "Overall POD".

### **Bayesian Approach**

D. Kanzler





## Contents

- 1. Intrinsic Capability
- 2. Application Parameters
- 3. Human Factors embedded in an industrial application area





# Statistical Evaluation of Manual UT of Railway Hollow Wheel Axles

- Artificial and real defects at different positions (shaft, seat, transition region (unknown size and angle, ~ 2 mm notch)
- Defined Technique UT 5 MHz 45°, 70° inwards, outwards
- UT inspectors during education examination (first and refresher and 1 extra round robin)





# **Overview of the data**

Number		Round Robin Test	Refresher Examination	part. Mechanized Testing	First Examination
Axles		1	23	1	13
UT-Probes	45°	10	24	2	9
	70°	7	10	-	1
Protocols		26	599	236	18
Measuremen t Values	<u>total</u>	272	3477	(2088)	105
	Calibration Reflector / Geometrical Contour Echo	97	1786	-	38
	not usable*	63/6	620/292	39/39	44/1
	relevant*	112/169	1071/1399	197/197	23/66

\* first value: Evaluation Echo Height / DeltaPhi; second value: Evaluation Echo Height / Reflector position

Stand: 22.05.2014





### **Graphical Illustrations** – Echo Height [%SH] / Reflector Position [mm]

Evaluation - Testing - Axle Angle of Incidence | Direction of Incidence





### Overview – Round Robin Test Reflector Position ≤ ±10/20 mm Deviation







### Comparison Artificial/real Defects – Round Robin Test Reflector Position ≤ ±10/20 mm Deviation







### **Overview** – **Refresher Course Examination** Reflector Position ≤ ±10/20 mm Deviation

70°,inner	/23////////////////////////////////////
70°,outer	16
45°,inner ///////////////////////////////////	11 13
45°,outer	20///5///
Total	15 9 1

**Relative Frequency of Occurence [%]** 







# **Axles for Round Robin Test with defects**







42/0001685





# Round Robin Test – Total-POD – 3 Defects in 1 axle – 267 measurements

$$POD_{HIT}^{Total} = \left(1 - \left(1 - POD_{HIT}^{45^{\circ}, outer}\right) \times \left(1 - POD_{HIT}^{45^{\circ}, inner}\right) \times \left(1 - POD_{HIT}^{70^{\circ}, outer}\right) \times \left($$

			Bolc Italic Norm	I → Transition regi : → Seat nal → Shaft	ion		
	Number	Defect 🖌					
	of	Position	$POD^{_{45^\circ,outer}}_{_{HIT}}$	$POD^{_{45^\circ,inner}}_{_{HIT}}$	$POD^{_{70^\circ,outer}}_{_{HIT}}$	$POD^{70^\circ,inner}_{HIT}$	$POD^{^{Total}}_{^{HIT}}$
Axle	Protocols	[mm]					
<mark>'1</mark> 8'	73	299	0,42	0,21	0,28	-	0,67
	97	<b>500</b> *	0,50	0,33	0,92	0,79	0,99
	97	803	0,92	1,00	0,36	0,79	1,00
		1					* Real crack

Position bold means "transition" between shaft and seat

The artificial defect in the shaft at 803 mm is found with 100 % POD while the real defect at 500 mm is found with 99 % POD and the artificial defect at 299 mm with 67 % The latter are beta situated in the transition region but right have different sizes.





# Axles with defects in the transition region, seat and shaft – more than 1000 refresher measurements (22 axles, 65 defects)



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## **Refresher Examination – Total-POD**







# **Human factors**

### Investigations by our working psychologist Marija Bertovic

Bundesanstalt für Materialforschung und -prüfung



Zuverlässigkeit zerstörungsfreier Prüfsysteme



DEUTSCHE GESELLSCHAFT FÜR ZERSTÖRUNGSFREIE PRÜFUNG E.V.





# **Research questions**

There is a variability in the inspection results!
Which factors lead to variability?
How can these factors be controlled?
How can the reliability be increased?

1. step – questionnaire:



M. Bertovic



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# Preliminary results (N=18)

### During examination







# **Preliminary results (N=18)**

### In the field



#### How satisfied are you with :

- a) The quality of the instruction through the supervisors (e.g. explanations, task description)
- **b)Working conditions** in the field (e.g. cleanliness, temperature, noise, access)

#### c)Inspection preparation

(e.g. preparation of the components, documentation, time, coordination)

#### How clear is

a) The division of **responsibilities** (e.g. inspector, supervisor, management)





# **Preliminary results (N=18)**

### During the examination and in the field



#### MENTAL WORKLOAD

#### **Mental Demand**

How much mental and perceptual activity was required (e.g. thinking, deciding, calculating, remembering, looking, searching, etc.)?

#### **Physical Demand**

How much physical activity was required (e.g. pushing, pulling, turning, controlling, activating, etc)?

#### **Temporal demand**

How much time pressure did you feel due to the rate or pace at which the tasks or task elements occurred?

#### Performance

How satisfied were you with your performance in accomplishing these goals?

#### Effort

How hard did you have to work (mentally and physically) to accomplish your level of performance?

#### Frustration

How insecure, discouraged, irritated, stressed and annoyed did you feel during the task?





# **General Problems of HF in NDT**

- Observation: variability in the inspection results
  - Source: human factor
- Problem: gap in knowledge
  - > Variability attributed only to the inspector
    - other influences neglected or unknown (technology, team, organization, extra-organizational environment)
  - Manual vs. mechanized NDT
    - Mechanized NDT is seen as the solution for the "human factors problem"
  - Research in the field of NDT is missing!
  - Knowledge not reaching the end user
    - Bridge between engineering and psychology needed
  - Methodology how to address human factors in NDT unknown
  - Optimization methods
    - Missing or not implemented





# Human factors approach



- > FMEA: There is a risk of failure in mechanised NDT
  - The risk arises not only from the inspector, but mainly from the technological shortcomings, organisation, characteristics of the task and the environment, human-human and human-automation interaction.
- **Overtrust** in the reliability of the mechanised equipment or an automated software can lead to errors (compliance with the errors of the automation).
- > Time pressure has an effect on the inspection quality. Organisation even a more important one!
- > Only when inspectors work completely independently of each other can we profit from **human redundancy** (4-eye principle).
- Inspection procedures and instructions need to be developed with the user using human factors principles to:
  - > ensure *understanding* of the content, and
  - increase *usability* of the procedure.





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Main conclusions

Method

# **Progress in Methods for**

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# **Organizational Context?**

### Internal Organizational Factors



### External Organizational Factors

Ralf Holstein DGZfP





# **Human Factor and Organization**



All three processes influence operator performance

- Amount of information requires "Information Management"
- Communication Chain between

Customer - Contractor - Level III - Operator

should be carefully designed

Ralf Holstein DGZfP





# **Process Environment**



#### Ralf Holstein DGZfP





# Conclusions

- ROC and POD methods are adequate means measuring the reliability of NDE-systems for high safety demands
  - But all influencing factors needs to be known and controlled
  - > POD of a component should be used as an optimization tool (rather than final judgement)
- Human Factors in NDE  $\rightarrow$  Complex Interactions
  - > Organizational context determines the way inspections are performed and therefore highly influences on the inspection quality in addition to individual capabilities.

▶ NDE-reliability incl. HF-investigation → assist optimization











#### FIRST ANNOUNCEMENT AND CALL FOR PAPERS

5<sup>th</sup> European-American Workshop on Reliability of NDE



September 24-26, 2013, Berlin, Germany

### 6th European American Workshop on Reliability of NDE

In connection with QNDE 2015 - Minneapolis, USA July 27-31st

#### Tutorial for POD basics Lectures and posters: Avanced Metods (MP-POD, MAPOD, BAYES) Application in Industry Reliability of SHM Integrated Solutions Human Factors

"Open space workshop" on challenging topics

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